

Oracle Dyn Customer Stories: IT Professionals Sound Off on Oracle Dyn Managed DNS

Technology professionals are revealing some strong opinions about **Oracle Dyn Managed DNS**.

Oracle Dyn partnered with TrustRadius—a company that collects, authenticates, and shares customer reviews of business technology—to find out what users really think about Dyn’s flagship domain name system (DNS) solution. Customers shared their reviews of Oracle Dyn’s performance, user interface, support team, and more.

Speedy performance, easy management

DP Technology Corp., a Camarillo, Calif.-based supplier of computer-aided manufacturing software for a wide range of machine tool applications, uses Oracle Dyn DNS to manage numerous domains and ensure quick access to IT services hosted in its data center. The company depends on Oracle Dyn’s fast performance, according to Peter Kapas Jr., a DP Technology IT specialist.

“[Oracle Dyn] addresses our need to be able to update DNS records on the fly, while knowing that the changes will happen almost instantaneously,” Kapas wrote in his TrustRadius review. “The updates are very quick and are usually available within seconds.”

DP Technology uses domain registrars like GoDaddy and others to register web properties. Before making the switch to Oracle Dyn, the company used native DNS management capabilities offered by each registrar. But that approach proved time-consuming and cumbersome, because each registrar has different rules and restrictions.

“Dyn allows us to bring all the domains together under one platform and manage all the records in one place,” Kapas wrote. “It’s very suited for large corporations that need to have their services available instantly with a minimal number of clicks.”

ORACLE® Dyn

Oracle Dyn Managed DNS

Benefits and capabilities include:

- Personalized attention and managed DNS tuning tailored to your specific business requirements
- Consistent, industry-leading DNS performance
- Global points of presence (POPs) and secondary DNS ensure network resilience
- Battle-tested DDoS mitigation at no extra cost
- Vendor-agnostic DNS works with any cloud, CDN, or on-premises deployment
- Intelligent web traffic routing based on data from over 600 global collection points
- Unmatched reliability and security
- Enterprise-class managed services

With GoDaddy, redirecting websites can be difficult, and configurations vary widely depending on when individual domains were purchased, Kapas wrote. With Oracle Dyn, configurations are always the same and always easy to find.

Kapas appreciates that Oracle Dyn DNS is vendor-neutral, which means it can support organizations' DNS requirements across all onsite, hybrid, and multicloud environments.

"We don't know where our company is going to be in the next five to ten years," Kapas wrote. "Being vendor-agnostic helps us sleep at night knowing that the services will work for us no matter how we change our environment."

Diane Martin, a systems administrator and cloud server expert with LoveToKnow Media Corp., agreed that Oracle Dyn's speedy performance is an asset.

"Dyn has been good for me, helping me get DNS changes done rapidly and easily," Martin wrote in her TrustRadius review. "Dyn was the fastest and most reliable of the providers I tested."

Brian Munn, a network services manager with Iron Mountain, Mich.-based M.J. Electric, LLC, reported that Oracle Dyn's user interface (UI) makes it easy to view and manage multiple DNS zones.

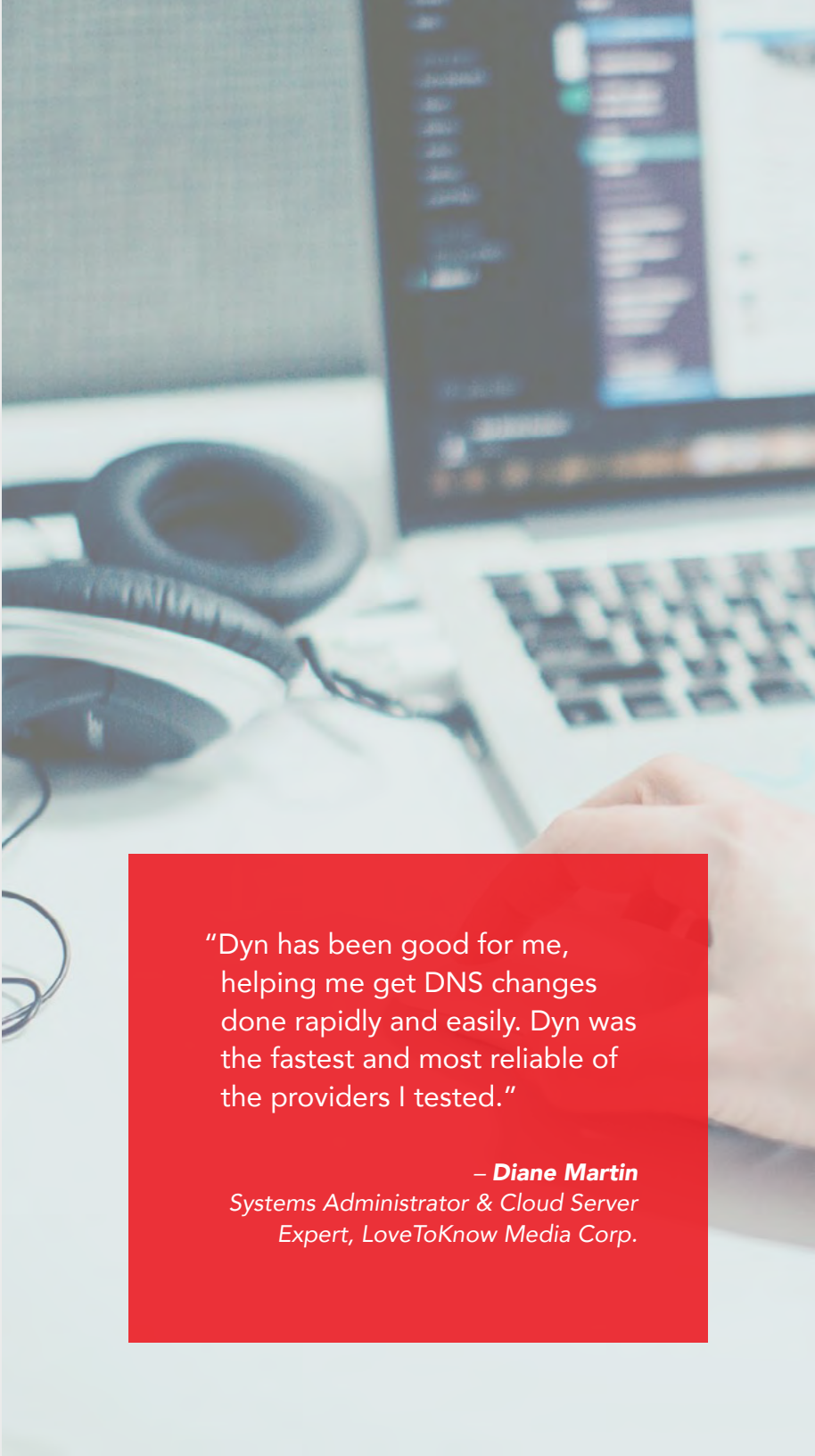
"The UI is very simple, and navigation is minimal. There is no need to jump all around looking for options or services," Munn wrote. "Having a single UI that [enables us] to see all our DNS zones has saved us many hours... DNS management is now much more simplified and quick."

Managed services, tight security

Oracle Dyn Managed DNS is built on a battle-proven network that's managed 24/7 by a team of DNS experts. Managed DNS eliminates the burden of having to run DNS in-house. It's also highly secure, according to Robert Fazio, a senior database administrator at Duquesne Fund Services in New York City.

Before switching to Oracle Dyn, Duquesne managed DNS in house, publishing DNS records from the company's own servers. The team was also responsible for maintaining, patching, and securing those servers.

"Security was the driving force that led [us to choose] a managed DNS. The security and scalability of Oracle Dyn made the decision pretty easy," Fazio wrote.



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– **Diane Martin**

Systems Administrator & Cloud Server Expert, LoveToKnow Media Corp.

“A significant amount of IT resources were dedicated to keeping the DNS servers secure. [With Oracle Dyn] this is no longer our responsibility, and the staff can concentrate on customer-facing issues instead.”

Exceptional 24/7 support

Michael W. Moreo, the assistant director of information technology, network services, and telecommunications at National Arbitration and Mediation (NAM) in Garden City, N.Y., reports that Oracle Dyn is “a very customer-oriented company.” Moreo said he has had nothing but positive experiences with the Oracle Dyn support team.

“The call center is first class and [support team members are] able and eager to assist with DNS questions and strategies,” he wrote. “The Dyn team has a wealth of knowledge and [can] easily help their customers [address] various different scenarios with expert knowledge... We are more than satisfied with the level of service we get from them.”

Bill Warwick, a senior infrastructure engineer in the office of Georgia’s Secretary of State, reported that he hasn’t had to call the Oracle Dyn support team very often.

“The one time I had to call support they were great!” Warwick wrote in his TrustRadius review. “We had an issue with [the organization that] controls our parent domain, Ga.gov, and Dyn support was able to point me in the right direction to get the issue resolved.”

LoveToKnow Media Corp.’s Diane Martin added that she’s only had to call the Oracle Dyn support team with questions on two occasions. In both instances, the support team responded quickly and provided the answers she needed without hassle.

“Dyn has had zero problems in almost a decade of providing our service,” she wrote.

Learn more about Oracle Dyn Managed DNS today

ORACLE® Dyn

Oracle Dyn, an Oracle Cloud Infrastructure global business unit (GBU), helps companies build and operate a secure, intelligent cloud edge, protecting them from a complex and evolving cyberthreat landscape. Our managed Web Application Security, DNS, and Email Delivery services are powered by a global network that drives 40 billion traffic optimization decisions daily. More than 4,500 customers rely on Oracle Dyn edge services, including preeminent digital brands such as Netflix, Twitter, CNBC, and LinkedIn. Deployed as standalone solutions or fully integrated with Oracle Cloud Infrastructure, Oracle Dyn edge services are the key to delivering resilient, high-performance sites and applications. For more information, visit [dyn.com](https://www.oracle.com/dyn).

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